

EICF 2020 Conference Refund Policy

Date : 23 of March 2020

1.- EICF Conference 2020

The EICF annual event for 2020 is the 30th EICF International Conference & Exhibition scheduled to be held in Bregenz from 10 to 12 of May 2020 at Festival House Bodensee (Kongresskultur). This Conference has to be cancelled due to the COVID-19 pandemic in Europe and postponed to be held at the same venue some time in May 2021

2.- Refund Policy

Event cancellation

EICF AISBL shall reserve the right to cancel an Event for commercial, organisational or force majeure reasons. In such cases, EICF AISBL shall refund all attendance fees that have already been paid. No additional reimbursement may be claimed due to the cancellation.

EICF AISBL shall not refund any additional charges incurred as a result of the participant having to cancel or rebook transport or accommodation that they had arranged. We would like to advise of the possibility of booking business rates with transport companies, which can be cancelled free of charge, or of the option of taking out Event cancellation insurance.

Refund methods

All refunds shall be processed using the same method as the payment execution (bank transfer ; credit card ; PayPal..)

Once refund is acknowledged, it can take up to 7 working days for the refund to show on you card/bank

3.- Deposit Option

Exhibitors and Delegates who have registered for the event may request a full refund or request to have those funds applied to the Conference in 2021(deposit)

In the case that the option selected is the deposit option:

- a) EICF shall respect the 2020 prices and awarded discounts (early bird ...) for the same services to be given in 2021
- b) In the case of Exhibitors, the selection of booth location within the Exhibition lay out shall be respected for 2021
- c) A credit note shall be sent to cancel existing invoice, together with a deposit receipt note covering the rights retained for 2021

On behalf of EICF AISBL

Carlos Olabe
EICF Executive Director

